

Anti-Social Behaviour Policy Consultation

<https://consultation.oxford.gov.uk/community-services/anti-social-behaviour-policy-consultation>

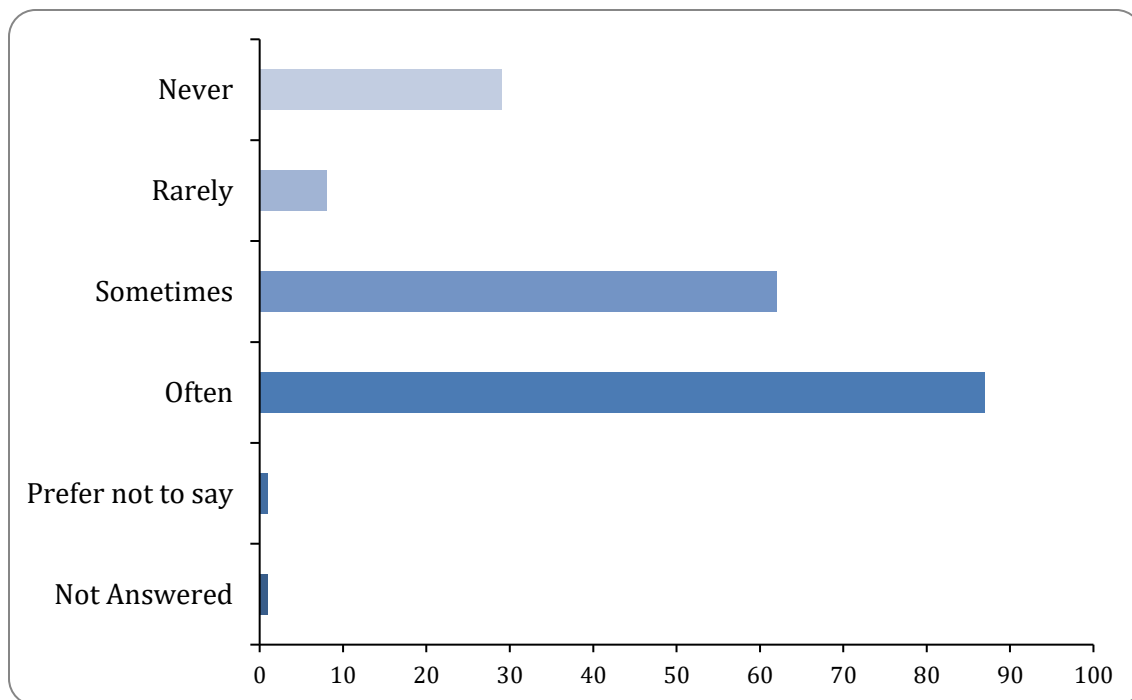
This report was created on Tuesday 05 August 2025 at 10:18

The activity ran from 09/06/2025 to 04/08/2025

Responses to this survey: **188**

1: Have you experienced any anti-social behaviour (ASB) in the last 12 months? ASB experience

There were 187 responses to this part of the question.



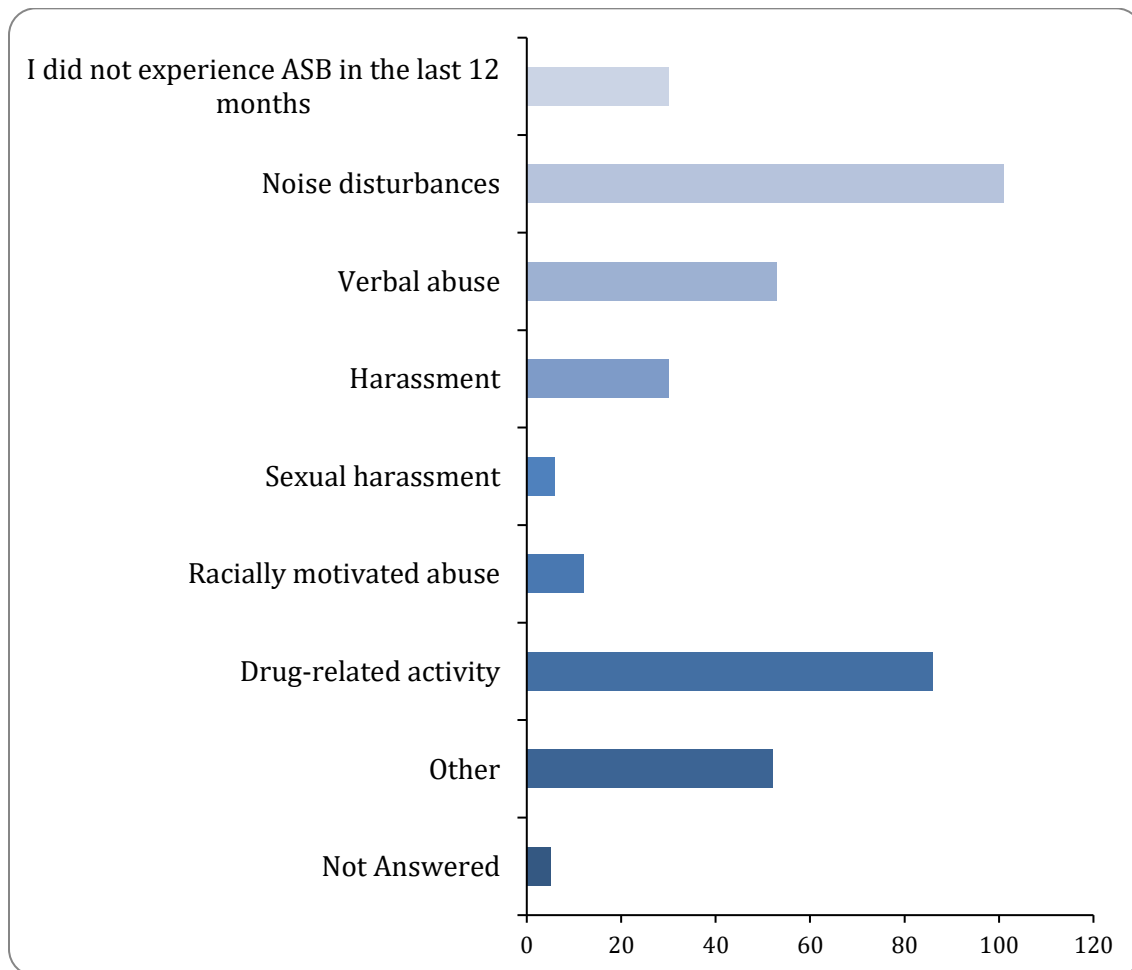
Option	Total	Percent
Never	29	15.43%
Rarely	8	4.26%
Sometimes	62	32.98%
Often	87	46.28%
Prefer not to say	1	0.53%

Not Answered	1	0.53%
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2: Which type(s) of ASB have you experienced in the last 12 months?

ASB incidents

There were 183 responses to this part of the question.



Option	Total	Percent
I did not experience ASB in the last 12 months	30	15.96%
Noise disturbances	101	53.72%
Verbal abuse	53	28.19%
Harassment	30	15.96%
Sexual harassment	6	3.19%
Racially motivated abuse	12	6.38%
Drug-related activity	86	45.74%

Other	52	27.66%
Prefer not to say	0	0.00%
Not Answered	5	2.66%

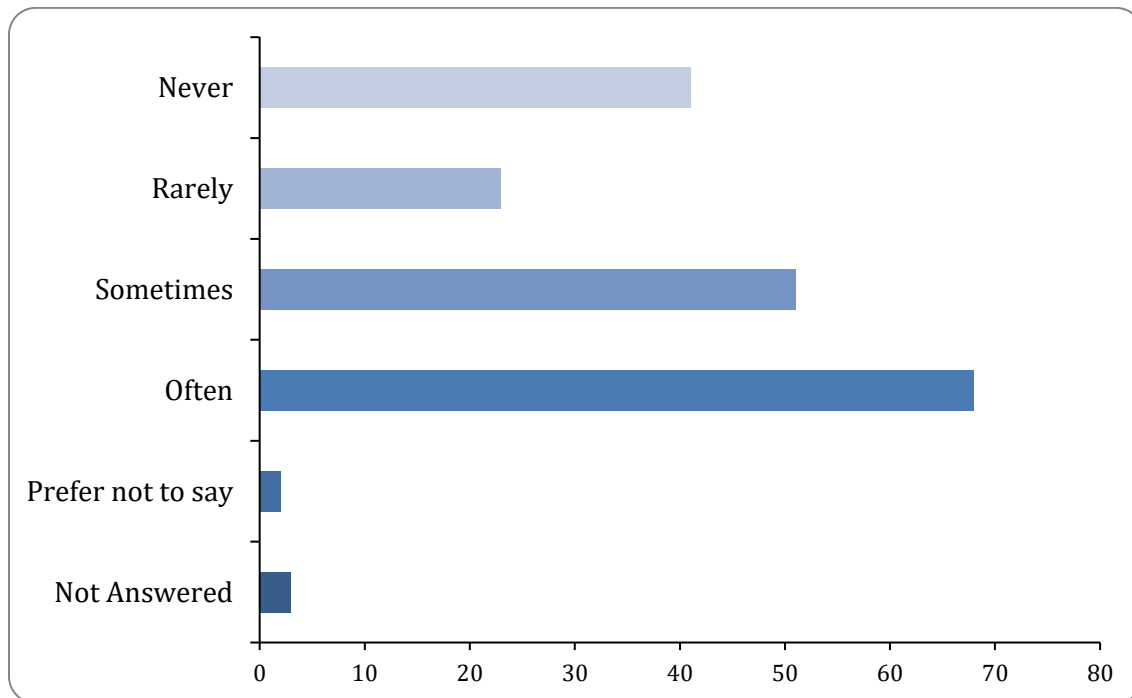
If you selected 'other', please specify below:

There were 51 responses to this part of the question.

3: Have you experienced environmental crime in the last 12 months?

Environmental crime

There were 185 responses to this part of the question.

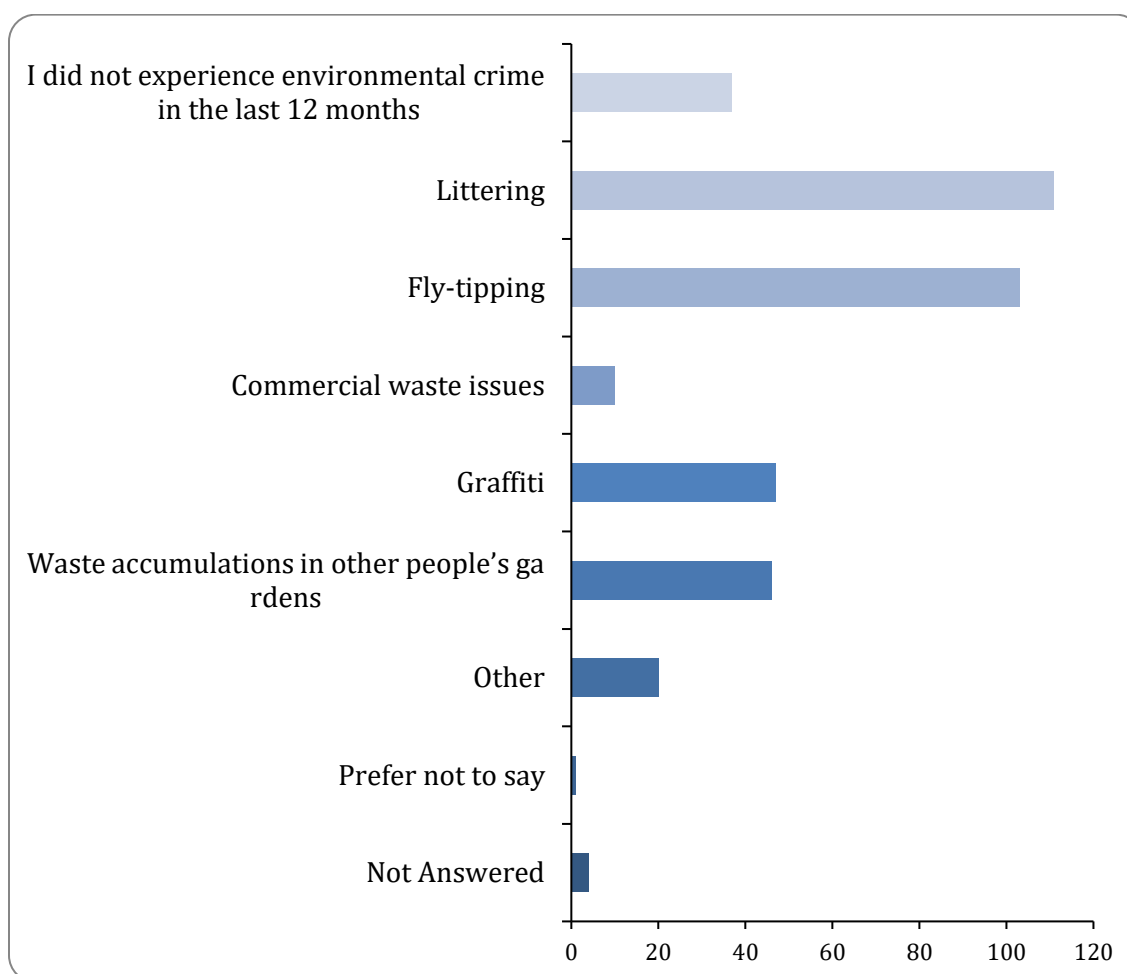


Option	Total	Percent
Never	41	21.81%
Rarely	23	12.23%
Sometimes	51	27.13%
Often	68	36.17%
Prefer not to say	2	1.06%
Not Answered	3	1.60%

4: Which type(s) of environmental crime have you experienced in the last 12 months?

environmental crime incidents

There were 184 responses to this part of the question.



Option	Total	Percent
I did not experience environmental crime in the last 12 months	37	19.68%

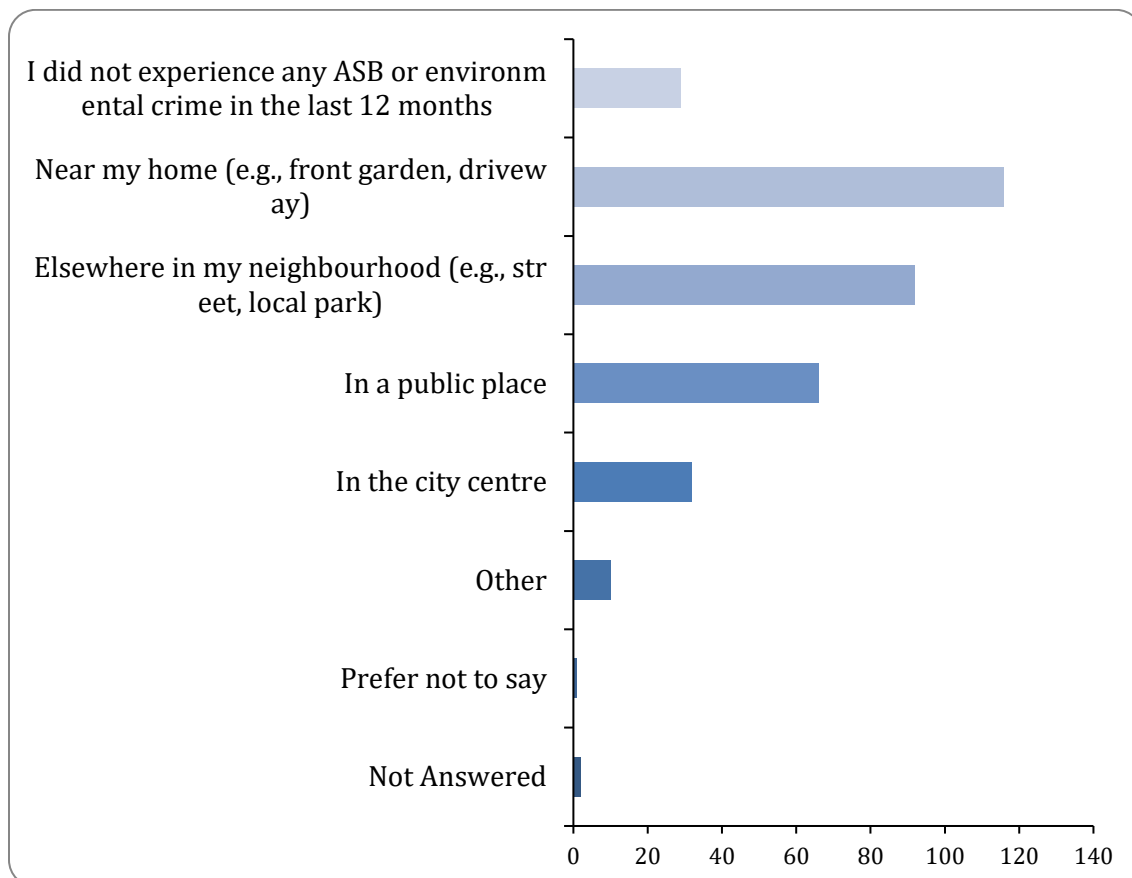
Littering	111	59.04%
Fly-tipping	103	54.79%
Commercial waste issues	10	5.32%
Graffiti	47	25.00%
Waste accumulations in other people's gardens	46	24.47%
Other	20	10.64%
Prefer not to say	1	0.53%
Not Answered	4	2.13%

If you selected 'other', please specify below:

There were 25 responses to this part of the question.

5: Where did you experience these ASB or environmental crime incidents? where did you experience

There were 186 responses to this part of the question.



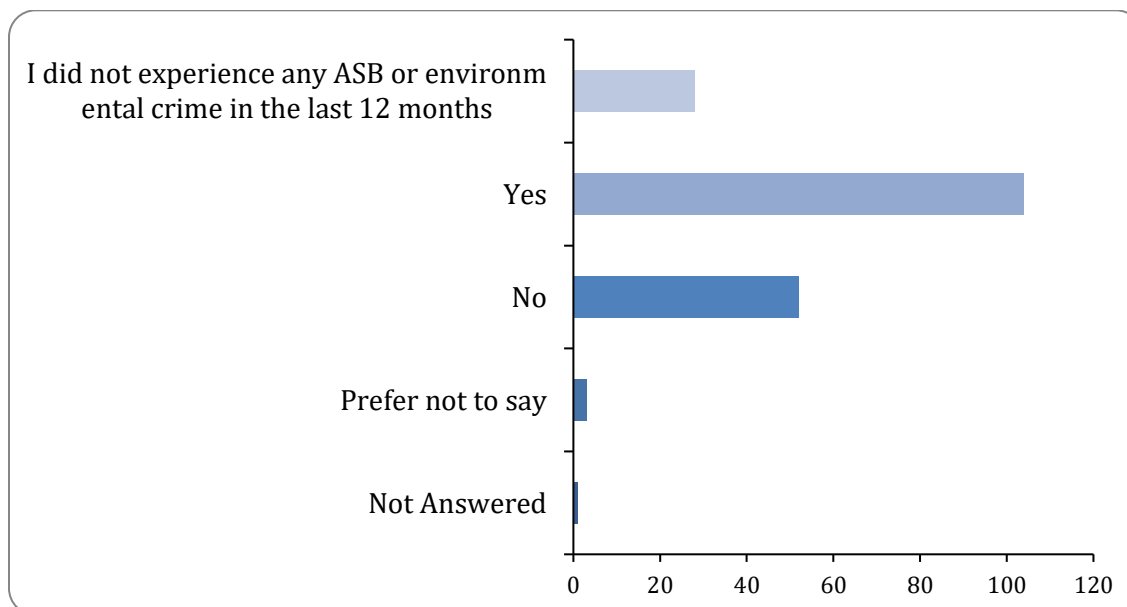
Option	Total	Percent
I did not experience any ASB or environmental crime in the last 12 months	29	15.43%
Near my home (e.g., front garden, driveway)	116	61.70%
Elsewhere in my neighbourhood (e.g., street, local park)	92	48.94%
In a public place	66	35.11%
In the city centre	32	17.02%
Other	10	5.32%
Prefer not to say	1	0.53%
Not Answered	2	1.06%

If you selected 'other', please specify below:

There were 13 responses to this part of the question.

6: Did you report any of these incidents? report

There were 187 responses to this part of the question.

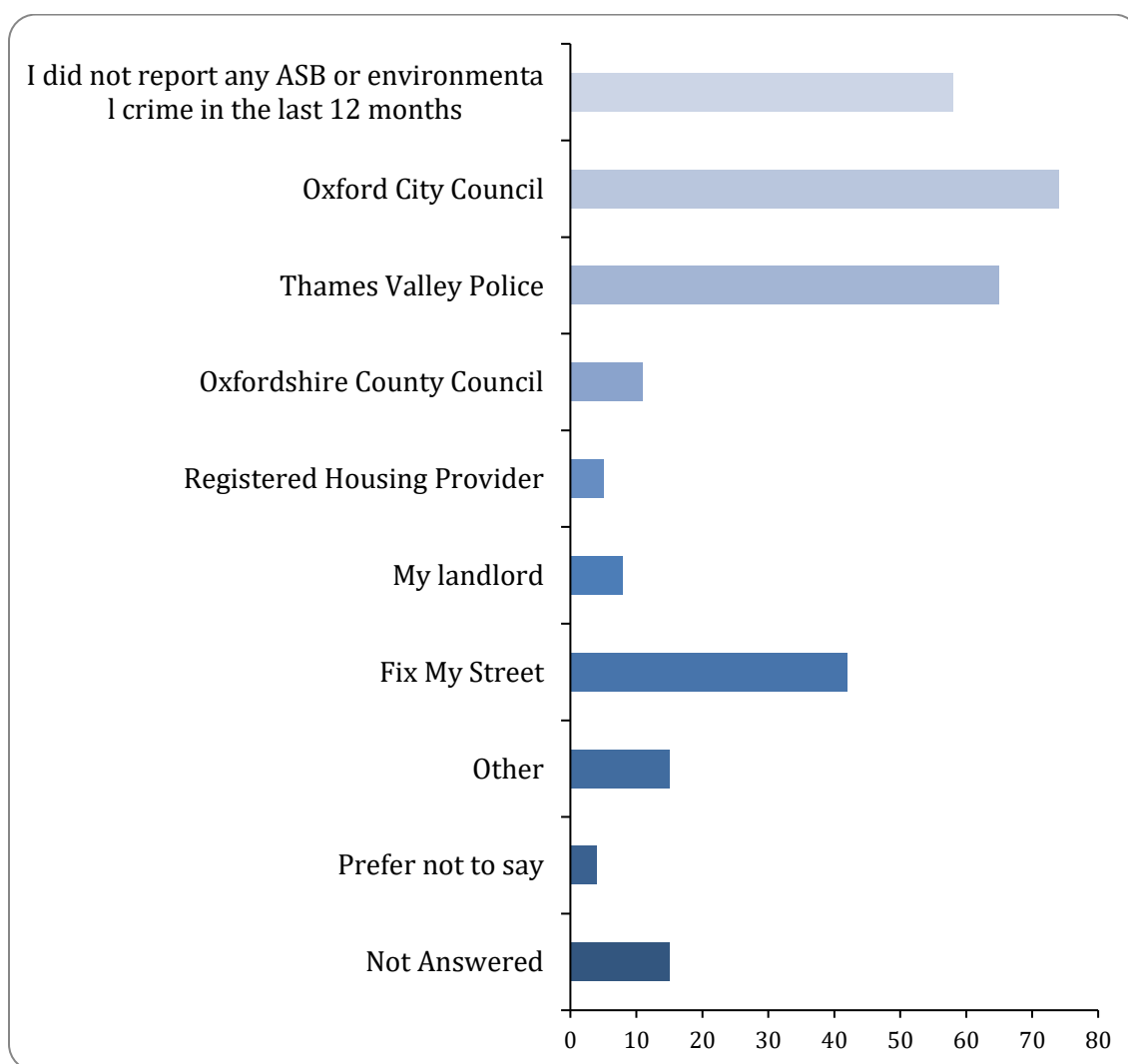


Option	Total	Percent
I did not experience any ASB or environmental crime in the last 12 months	28	14.89%

Yes	104	55.32%
No	52	27.66%
Prefer not to say	3	1.60%
Not Answered	1	0.53%

7: If you have reported the incident(s), who did you report it to?
who did you report to

There were 173 responses to this part of the question.



Option	Total	Percent
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I did not report any ASB or environmental crime in the last 12 months	58	30.85%
Oxford City Council	74	39.36%
Thames Valley Police	65	34.57%
Oxfordshire County Council	11	5.85%
Registered Housing Provider	5	2.66%
My landlord	8	4.26%
Fix My Street	42	22.34%
Other	15	7.98%
Prefer not to say	4	2.13%
Not Answered	15	7.98%

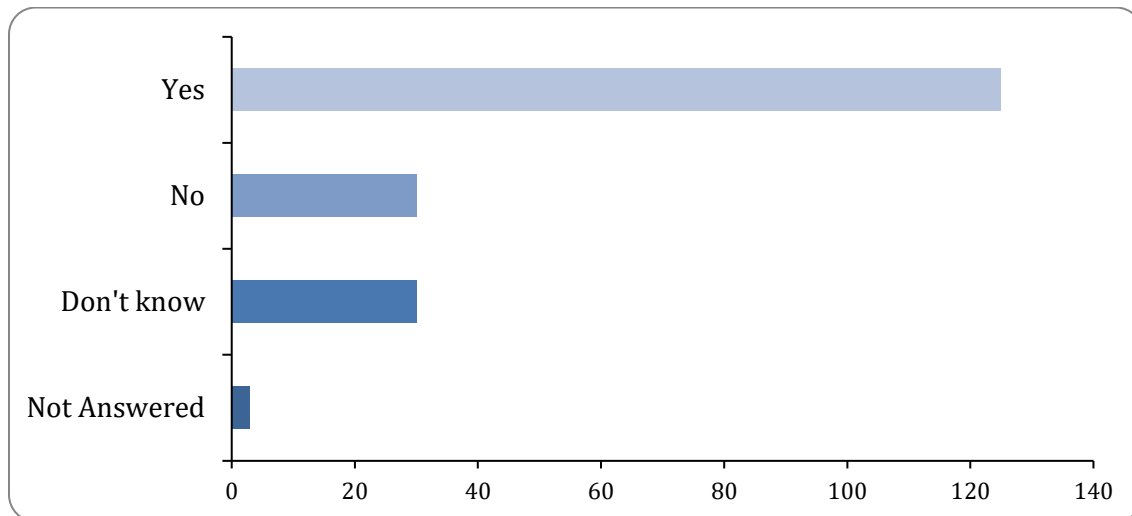
If you selected 'other', please specify below:

There were 18 responses to this part of the question.

1: Do you feel the five Principles are appropriate?

5 principles

There were 185 responses to this part of the question.



Option	Total	Percent
Yes	125	66.49%
No	30	15.96%
Don't know	30	15.96%
Not Answered	3	1.60%

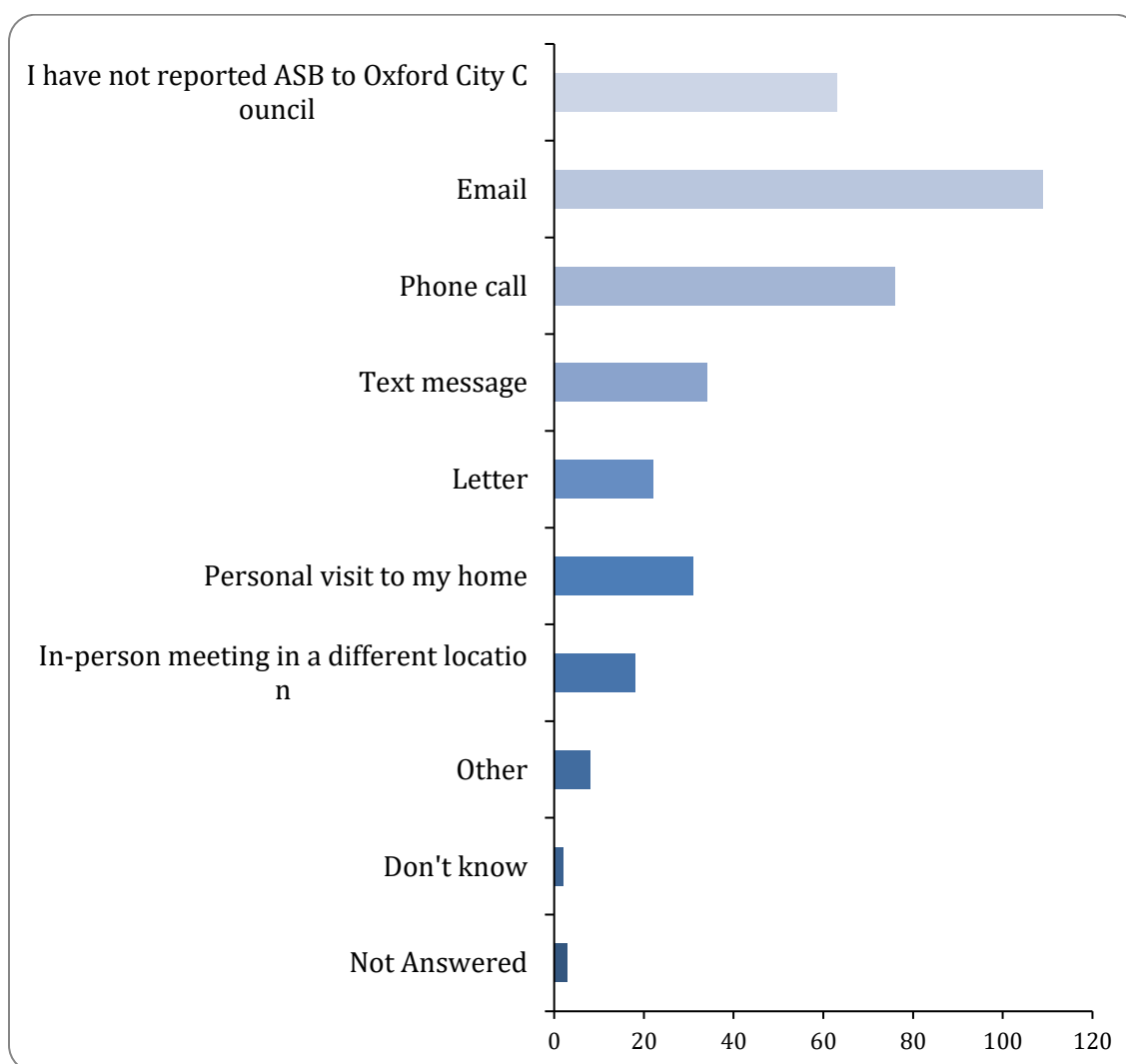
If you selected 'no', please explain below:

There were 27 responses to this part of the question.

2: If you reported ASB to us, which methods of communication would you prefer the most?

communication methods

There were 185 responses to this part of the question.



Option	Total	Percent
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I have not reported ASB to Oxford City Council	63	33.51%
Email	109	57.98%
Phone call	76	40.43%
Text message	34	18.09%
Letter	22	11.70%
Personal visit to my home	31	16.49%
In-person meeting in a different location	18	9.57%
Other	8	4.26%
Don't know	2	1.06%
Not Answered	3	1.60%

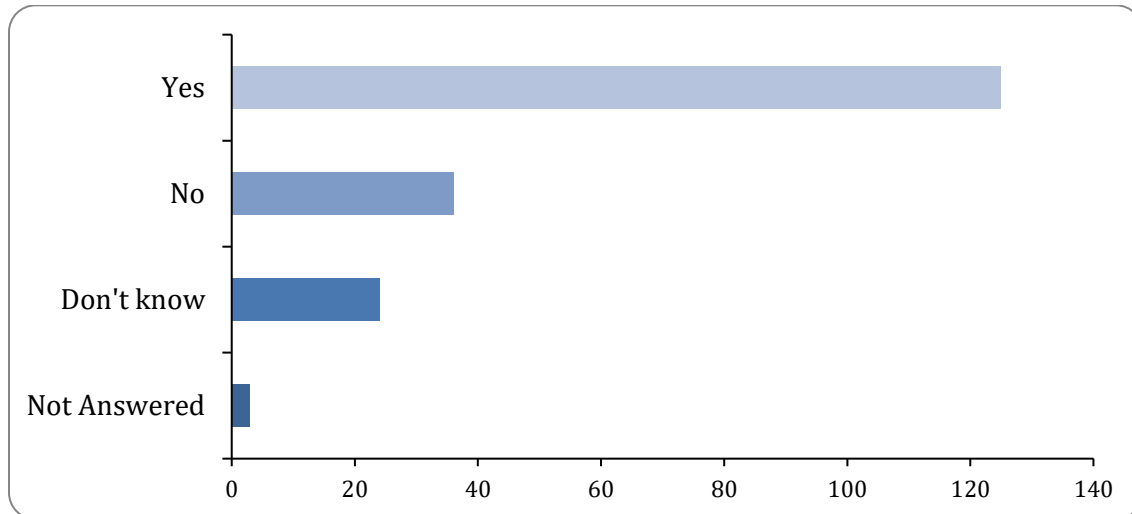
If you selected 'other', please specify below:

There were 10 responses to this part of the question.

3: Our standard is to contact a complainant every 2 weeks during a live case (unless otherwise agreed). Do you feel this approach is suitable?

contact approach

There were 185 responses to this part of the question.



Option	Total	Percent
Yes	125	66.49%
No	36	19.15%
Don't know	24	12.77%

Not Answered	3	1.60%
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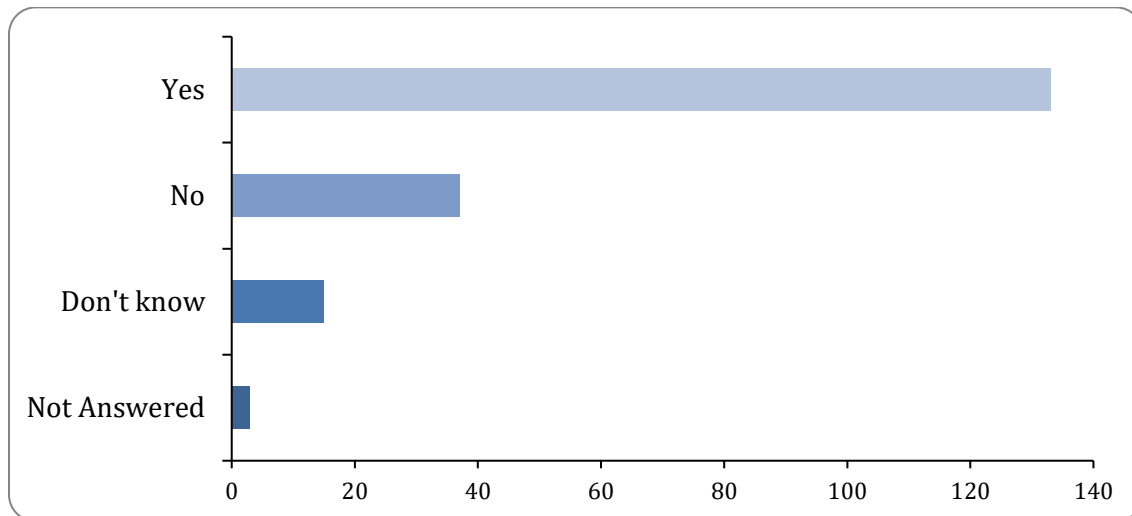
If you selected 'no', please explain below:

There were 29 responses to this part of the question.

4: The Council is not an emergency service, but we believe it is important to contact the complainant with 5 working days (Monday – Friday) of the initial report. Is this a reasonable timescale?

contact timescale

There were 185 responses to this part of the question.



Option	Total	Percent
Yes	133	70.74%
No	37	19.68%
Don't know	15	7.98%
Not Answered	3	1.60%

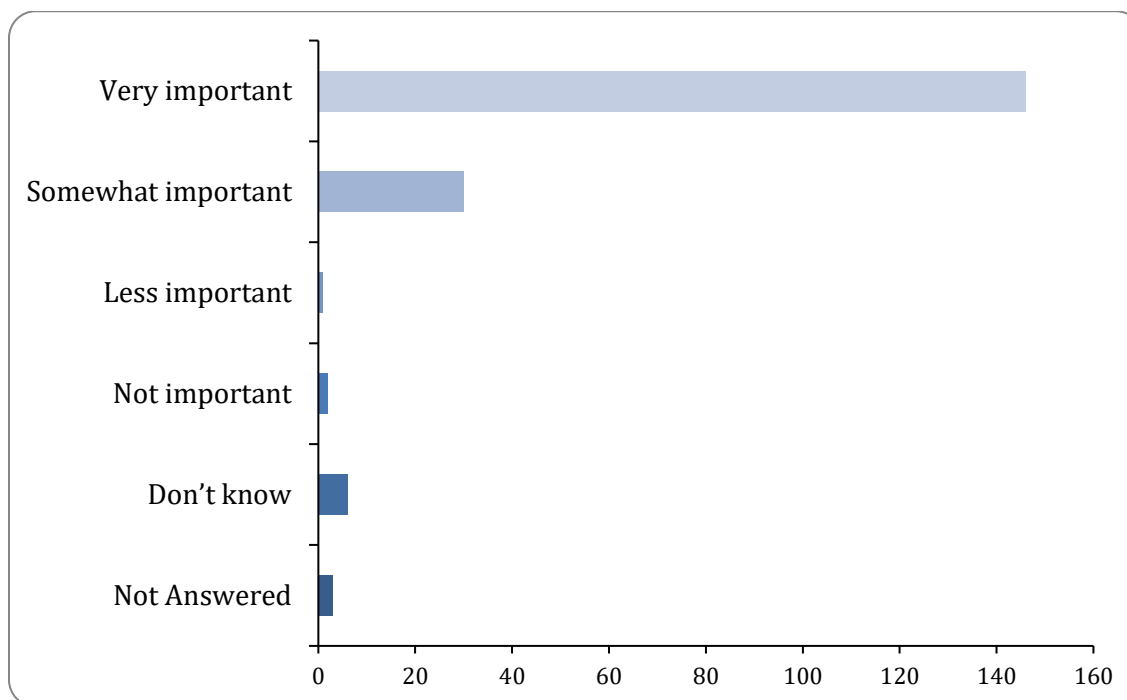
If you selected 'no', please explain below:

There were 37 responses to this part of the question.

5: How important is it to you that we contact the complainant within 5 working days of the initial report?

importance of 5 days contact

There were 185 responses to this part of the question.

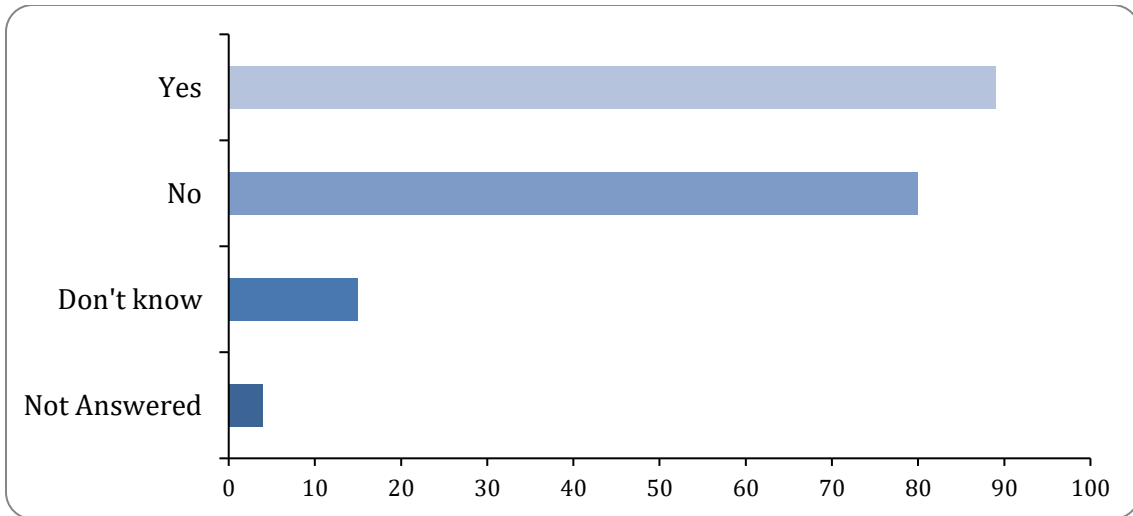


Option	Total	Percent
Very important	146	77.66%
Somewhat important	30	15.96%
Less important	1	0.53%
Not important	2	1.06%
Don't know	6	3.19%
Not Answered	3	1.60%

6: In cases involving violence, hate crime, child safeguarding, or threatening behaviour, we aim to contact the complainant within 3 working days of the initial report. Is this a reasonable timescale?

3 days contact

There were 184 responses to this part of the question.



Option	Total	Percent
Yes	89	47.34%
No	80	42.55%
Don't know	15	7.98%
Not Answered	4	2.13%

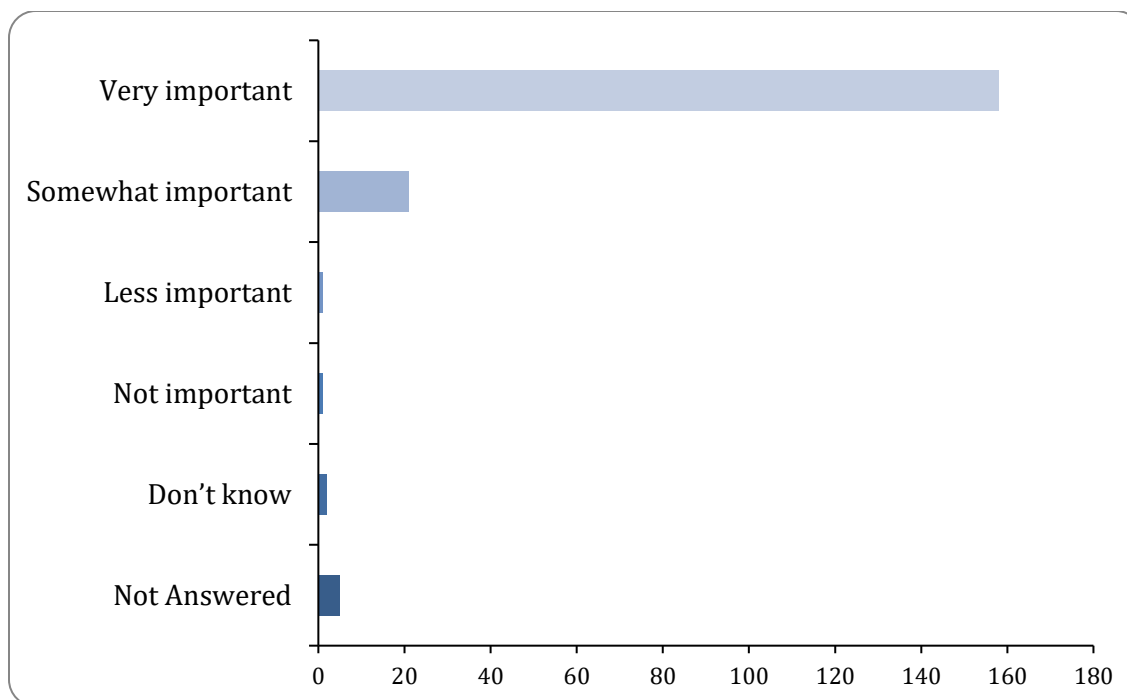
If you selected 'no', please explain below:

There were 66 responses to this part of the question.

7: How important is it that the complainant is informed when the case is closed?

closure contact importance

There were 183 responses to this part of the question.

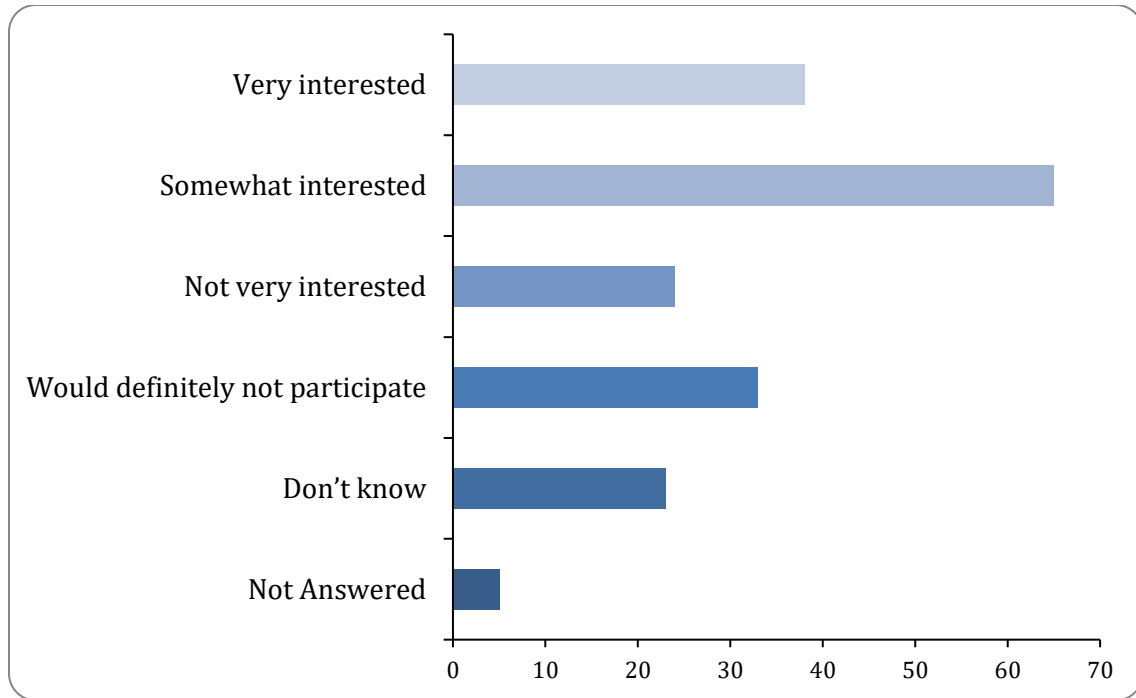


Option	Total	Percent
Very important	158	84.04%
Somewhat important	21	11.17%
Less important	1	0.53%
Not important	1	0.53%
Don't know	2	1.06%
Not Answered	5	2.66%

8: One way to resolve neighbour disputes is for people to speak to each other about their concerns. This may involve a mediation service to help with the case. If you reported anti-social behaviour to the Council, how willing would you be to explore mediation as an option?

mediation

There were 183 responses to this part of the question.



Option	Total	Percent
Very interested	38	20.21%
Somewhat interested	65	34.57%
Not very interested	24	12.77%
Would definitely not participate	33	17.55%
Don't know	23	12.23%
Not Answered	5	2.66%

1: What is your postcode?

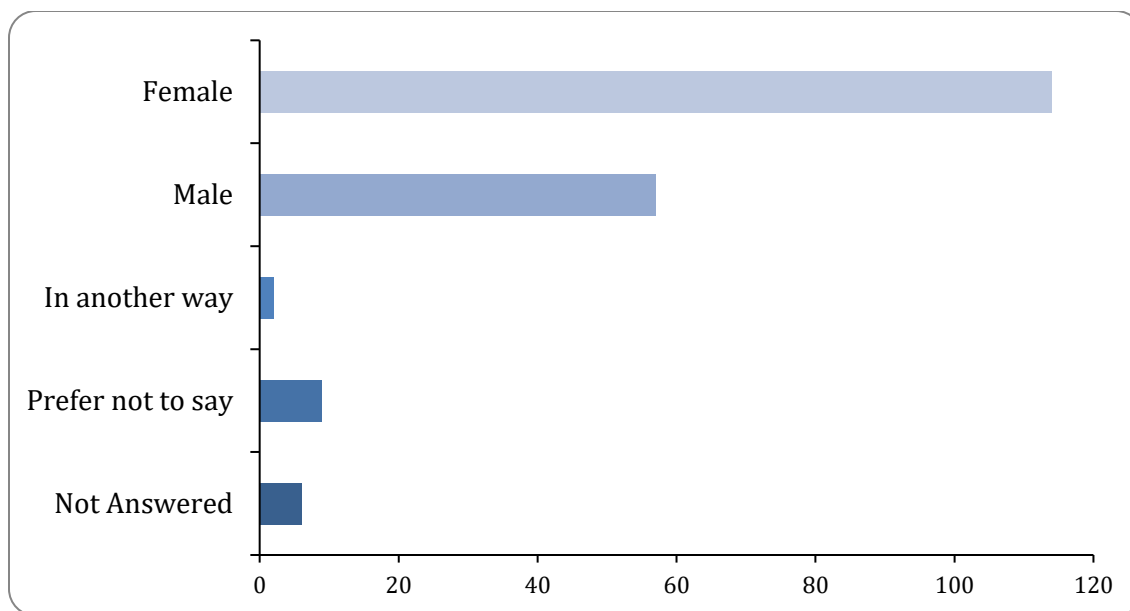
Postcode

There were 174 responses to this part of the question.

2: Which of the following best describes how you think of yourself?

Sex

There were 182 responses to this part of the question.

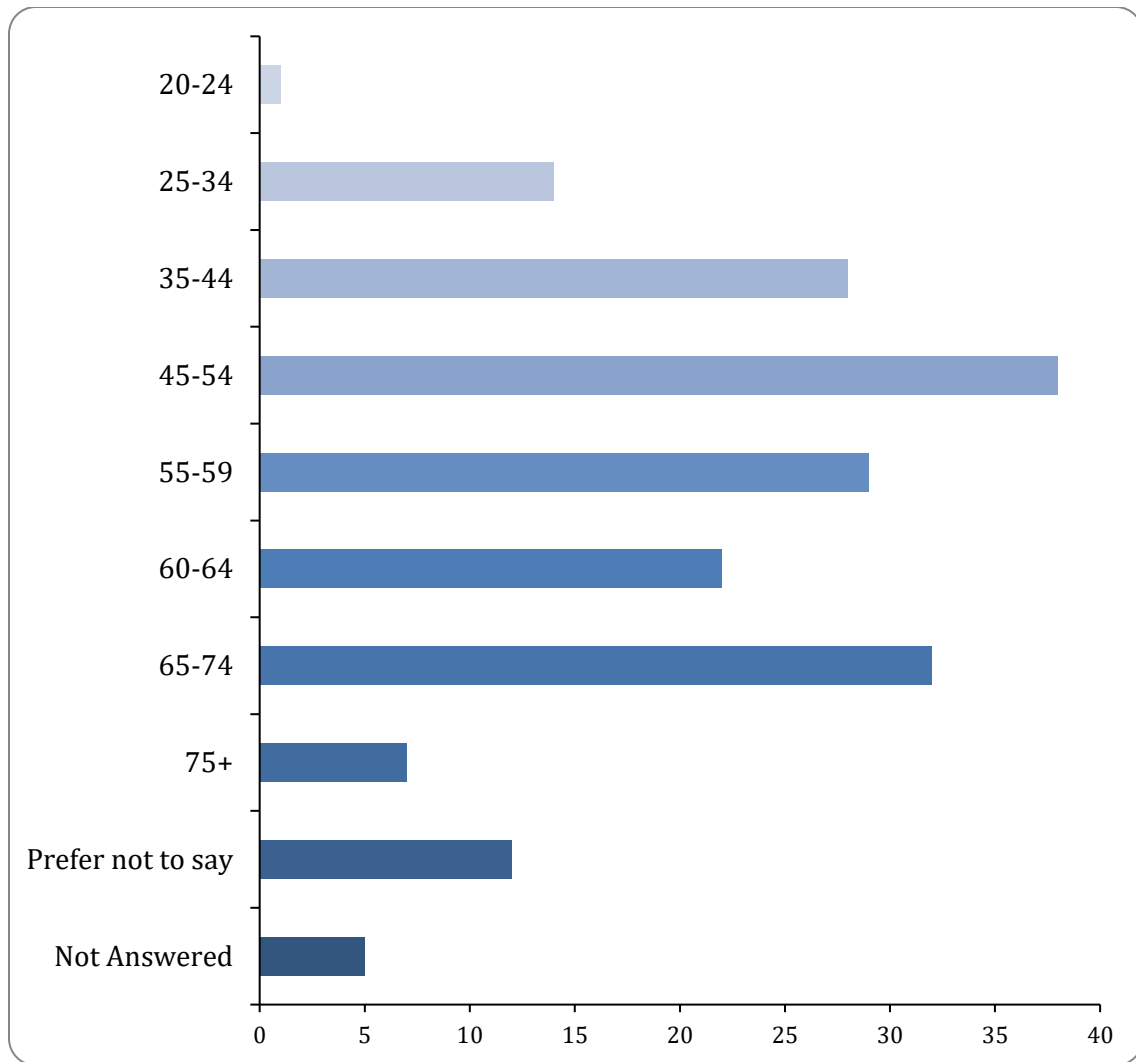


Option	Total	Percent
Female	114	60.64%
Male	57	30.32%
In another way	2	1.06%
Prefer not to say	9	4.79%
Not Answered	6	3.19%

3: Which age bracket do you fall into?

Age

There were 183 responses to this part of the question.

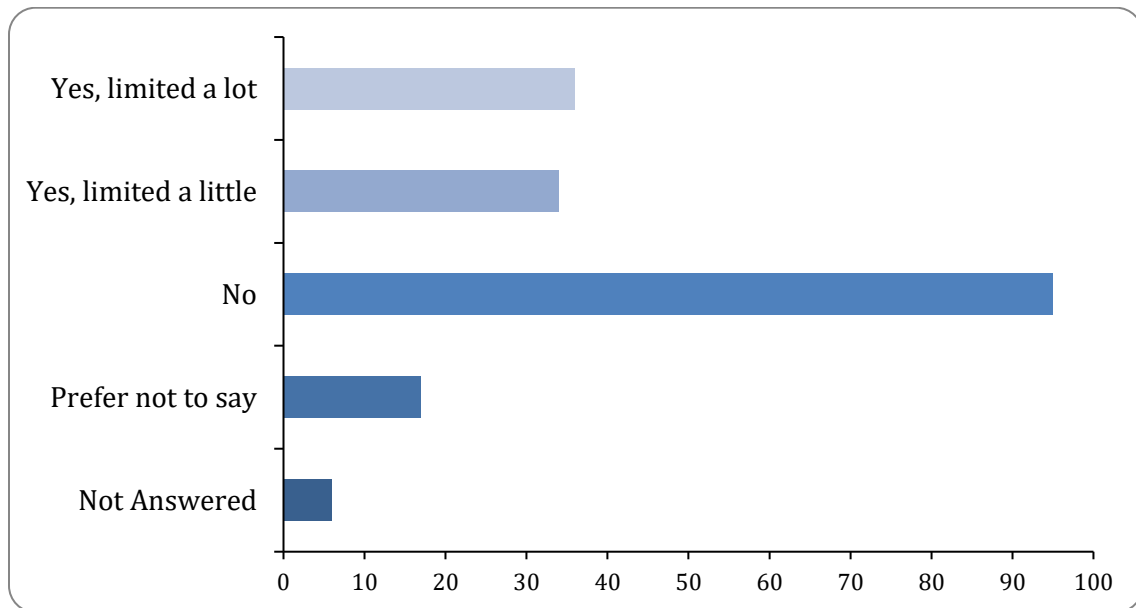


Option	Total	Percent
Under 16	0	0.00%
16-19	0	0.00%
20-24	1	0.53%
25-34	14	7.45%
35-44	28	14.89%
45-54	38	20.21%
55-59	29	15.43%
60-64	22	11.70%
65-74	32	17.02%
75+	7	3.72%
Prefer not to say	12	6.38%
Not Answered	5	2.66%

4: Are your day to day activities limited because of a health problem or disability that has lasted, or is expected to last, at least 12 months?

Disability

There were 182 responses to this part of the question.

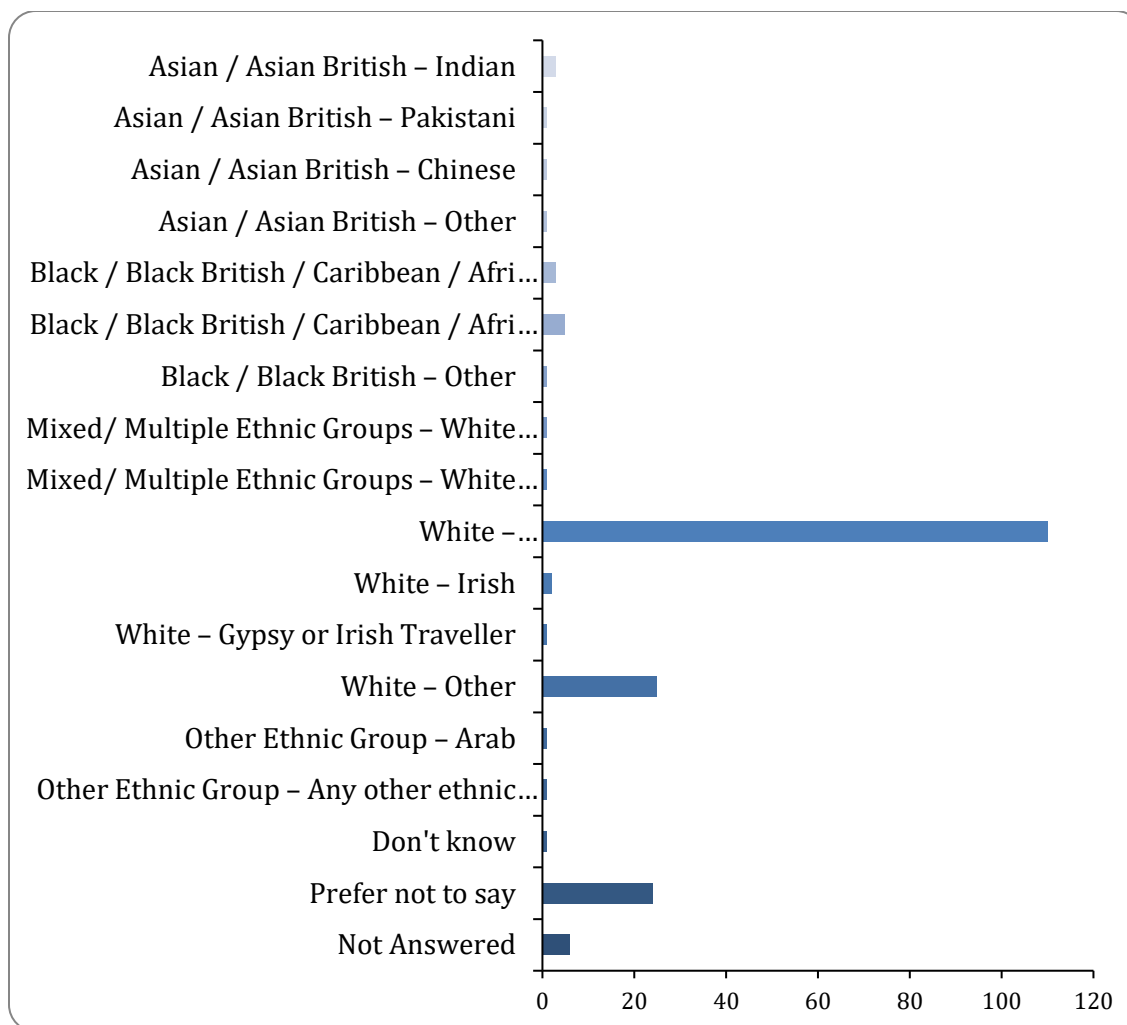


Option	Total	Percent
Yes, limited a lot	36	19.15%
Yes, limited a little	34	18.09%
No	95	50.53%
Prefer not to say	17	9.04%
Not Answered	6	3.19%

5: Which of the following best describes your ethnicity?

Ethnicity

There were 182 responses to this part of the question.

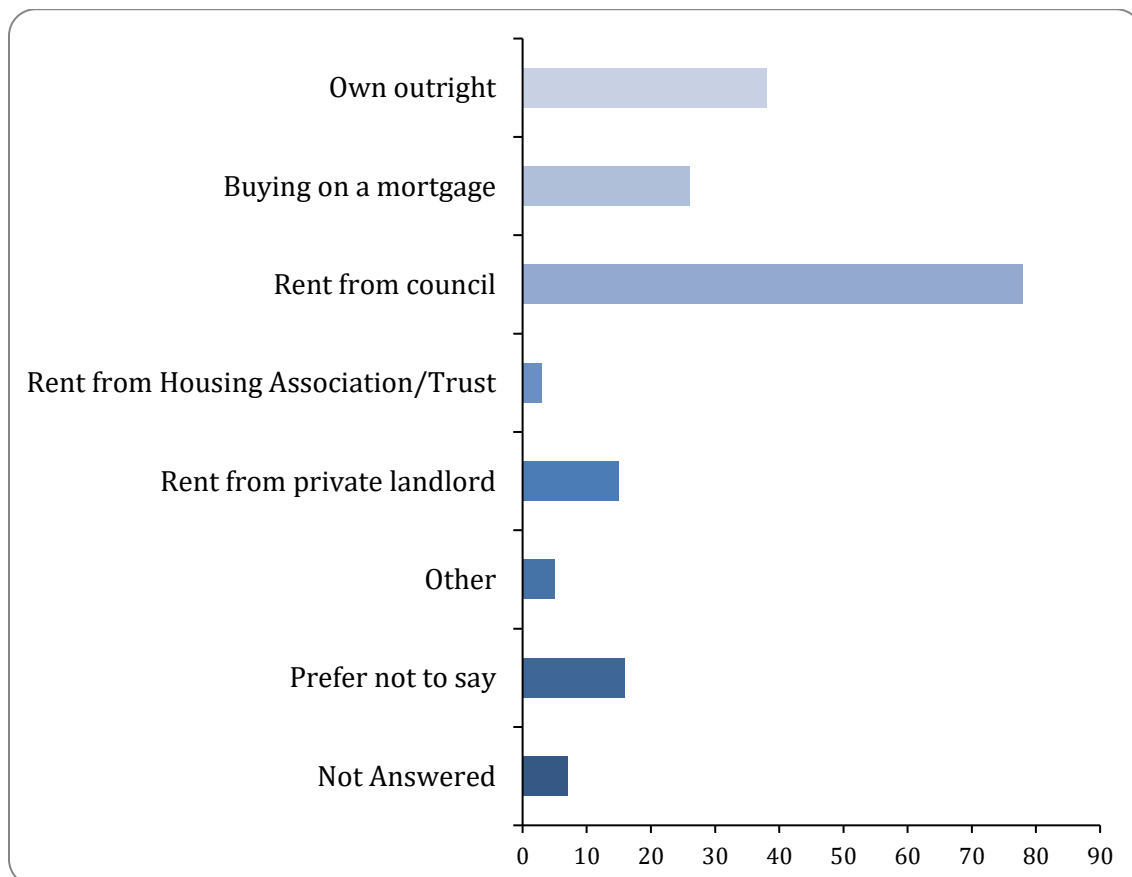


Option	Total	Percent
Asian / Asian British – Indian	3	1.60%
Asian / Asian British – Pakistani	1	0.53%
Asian / Asian British – Bangladeshi	0	0.00%
Asian / Asian British – Chinese	1	0.53%
Asian / Asian British – Other	1	0.53%
Black / Black British / Caribbean / African – Caribbean	3	1.60%
Black / Black British / Caribbean / African – African	5	2.66%
Black / Black British – Other	1	0.53%
Mixed/ Multiple Ethnic Groups – White and Black Caribbean	1	0.53%
Mixed/ Multiple Ethnic Groups – White and Black African	0	0.00%
Mixed/ Multiple Ethnic Groups – White and Asian	1	0.53%

Mixed/ Multiple Ethnic Groups – Other	0	0.00%
White – English/Welsh/Scottish/Northern Irish/British	110	58.51%
White – Irish	2	1.06%
White – Gypsy or Irish Traveller	1	0.53%
White – Roma	0	0.00%
White – Other	25	13.30%
Other Ethnic Group – Arab	1	0.53%
Other Ethnic Group – Any other ethnic group	1	0.53%
Don't know	1	0.53%
Prefer not to say	24	12.77%
Not Answered	6	3.19%

6: How does your household occupy your current home? tenure

There were 181 responses to this part of the question.



Option	Total	Percent
Own outright	38	20.21%
Buying on a mortgage	26	13.83%
Rent from council	78	41.49%
Rent from Housing Association/Trust	3	1.60%
Rent from private landlord	15	7.98%
Other	5	2.66%
Don't know	0	0.00%
Prefer not to say	16	8.51%
Not Answered	7	3.72%

If you selected 'other', please specify:

There were 7 responses to this part of the question.

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